

**U-HAUL<sup>®</sup> Web C.A.R.D.<sup>®</sup>**

Credit Authorization Receiving Dispatching

Dealer Number:

6 digit dealer number e.g. '001234'

Password:

Minimum 6 characters

Submit

Reset

FIG. 1

**U-HAUL<sup>®</sup> Web C.A.R.D.<sup>®</sup>**

Credit Authorization Receiving Dispatching

**navigation**

rentals

returns

transfers

reservations

reversals

other options

reporting

**Welcome to Web C.A.R.D.**

Select an option using the navigation bar to your left. Click the links below to visit other U-Haul sites.

[UHaul Web C.A.R.D. message board](#)
[www.uhauldealer.com](http://www.uhauldealer.com)
[www.uhaul.com](http://www.uhaul.com)
**Computer Help?**

Call your Traffic  
Office  
or Phoenix  
@ 1-800-223-6217

You have 1 new message(s) in your Inbox








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FIG. 2

**U-HAUL® Web C.A.R.D.®**

Credit Authorization Receiving Dispatching

**navigation**

-  **rentals**
-  **returns**
-  **transfers**
-  **reservations**
-  **reversals**
-  **other options**
-  **reporting**

**Rental Options**

Customers can rent U-Haul trucks, trailers, and equipment with or without a pre-existing reservation. Rental is available for both **One-Way** and **In-Town**. This form will guide you through the rental process.

In-Town RentalOne-Way Rental

**Computer Help?**  
 Call your Traffic  
 Office  
 or Phoenix  
 @ 1-800-223-6217

FIG. 3

WebCARD

Page 1 of 1

In-Town Rental

**Enter Reservation Entity and Contract Number****User Message**

**Enter a reservation number  
 or press Enter to continue**

Contract Number

Collecting Entity

52  
 950104 54

U-Haul downloads are 621001 Collecting Entity.

Help

Cancel

Next &gt;

FIG. 4

In-Town Rental

## Enter Customer Information

First Name MIKE ~ 72

Last Name WIRAM — 74

Address 2727 NORTH CENTRAL AVE — 76

City PHOENIX — 78

State AZ — 80

Zip Code 85004 ~ 82

Telephone 602-263-6840 (e.g. 602-549-3819) ~ 84

Corporate Move Account — 86

Tax Exempt Number — 88

Help Cancel Next >

FIG. 5

In-Town Rental

## Enter Drivers License Information

Number B14838742 ~ 92

State AZ — 94

Expiration Date 1011 (e.g. MMY) ~ 96

Birth Date 10/20/1951 (e.g. MM/DD/YYYY) ~ 98

Add'l Drivers License Information

Add'l Number —

Add'l State Select from list — 100

Add'l Exp Date (e.g. MMY)

Add'l Birth Date (e.g. MM/DD/YYYY)

Help Cancel Next >

FIG. 6

In-Town Rental

**Select Secondary ID or Meaningful Assurance**

Secondary Id Options	Car Registration
Secondary Id Number	1999 HONDA ACCOR
Secondary Id Expiration Date	(e.g. MMYY) 108
<div>Help Cancel Next &gt;</div>	

FIG. 7

WebCARD

Page 1 of 1

In-Town Rental

**Enter Expected Return Date/Time**

Return Date	01/28/2001 (e.g. MM/DD/YYYY)
Return Time	10:00AM (e.g. HH:MM AM)
<div>Help Cancel Next &gt;</div>	

FIG. 8

## Select Truck

In-Town Rental

Reserved Model  
Truck Equipment Number

None

EL 3359U

Help

Cancel

Next &gt;

FIG. 9

## Complete Truck Information

In-Town Rental

Truck Equipment Number

EL 3359U

Rental Rate

29.95

Estimated Mileage

50

Mileage Rate

0.49

SafeMove Accepted

☒

Help

Cancel

Next &gt;

FIG. 10

In-Town Rental

Enter total of Support Sales Items (Boxes, Tape, etc.)

**User Message**

Sell U-Haul boxes and other moving supplies.

U-Haul Sales Items (Incl. Tax)

75.99

134

Help

Cancel

Next &gt;

FIG. 11

In-Town Rental

**Estimated charges**

Estimated Rental amount	\$29.95	~ 142
Mileage Amount	\$24.50	~ 144
SafeMove/SafeTow Amount	\$14.00	~ 146
Sales Tax Amount	\$1.77	~ 148
U-Haul Sales Items (Incl. Tax)	\$75.99	~ 150
Estimated Total	\$146.21	~ 152
Prepaid Amount	\$0.00	~ 154

Help

Cancel

Next &gt;

FIG. 12.

In-Town Rental

**Credit Card** Balance Due **\$146.21**

Credit Card Amount

146.21

For refunds enter a minus sign then the amount  
Enter 0.00 for Authorization Only

Credit Card Number

5105105105105100

Expiration Date

0202

(e.g. MMY)

**2nd Credit Card Number**

Credit Card Amount

0

For refunds enter a minus sign then the amount

Credit Card Number

Expiration Date

(e.g. MMY)

Help

Cancel

Next &gt;

FIG. 13

In-Town Rental

**Finish - In-Town Rental****User Message**

**FINISH BUTTON** starts Credit Card Authorization and Receipt Printing processes. Print 2 copies of the contract (1 for customer & 1 for your records). Print 1 copy of Credit Authorization (customer signed copy is for your records).

Finish Contract

Modify

Cancel

Finish &gt;

FIG. 14

FIRST-COPY=DEALER SECOND-COPY=CUSTOMER

U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM  
SATURDAY 01/27/01 9 55AM

In-Town Rental  
DOCUMENT # 00000042

Web-C A R D Test User  
950104

RENTED TO: MIKE WIRAM  
602-263-6840  
B14838742 AZ 1011 Oct 20 1951

2727 NORTH CENTRAL AVE

PHOENIX AZ 85004

SECONDARY ID Car Registration 1999  
HONDA ACCORD

RETURN DATE-TIME 01/28/01 10 00AM

TRUCK - 17' EZ LOAD MVR

@ \$29 95 PER RENTAL

EL 3359U

LKJ876 AZ

\$29 95

MI/KM OUT. 1000

\$0.49 PER MI/KM x 0 =

\$24 50

SAFEMOVE - YES

\$14 00

SUBTOTAL

\$68 45

SALES TAX

\$1 77

ESTIMATED RENTAL CHARGE

\$70 22

EQUIPMENT DEPOSIT PAID

\$70 22

ADDITIONAL CHARGES.

SUPPORT SALES ITEM

\$75 99

TOTAL CHARGES

\$146 21

PREVIOUS PAID \$

\$0.00

PAID TODAY

CA

\$0 00

CC1

\$146.21

CC2

\$0 00

CM

\$0.00

TOTAL PAID

\$146 21

\*\*\*\*\* PLEASE READ \*\*\*\*\*

A.R.S. SECTIONS 13-1806 PROVIDES THAT UPON FAILURE TO RETURN SAID RENTAL EQUIPMENT WITHIN 72 HOURS OF THE DATE AND TIME SPECIFIED FOR ITS RETURN IN THIS AGREEMENT, THE LESSEE SHALL BE SUBJECT TO MAXIMUM CRIMINAL PENALTIES OF IMPRISONMENT FOR NOT MORE THAN 1 875 YEARS AND FINE OF NOT MORE THAN \$150,000.

I CONFIRM EQUIPMENT IS CLEAN AND AGREE TO PAY FOR AL FUEL USED AND RETURN THE TRUCK WITH THE SAME FUEL GAUGE READING AS INDICATED ON THIS RENTAL CONTRACT OR WILL PAY A \$20.00 FUELING FEE PLUS \$2 00 PER GALLON FOR ESTIMATED FUEL USED U-HAUL DOES NOT REIMBURSE FOR EXCESS FUEL PURCHASED BY CUSTOMER. U-HAUL PAYS FOR OIL (SAVE RECEIPTS).

E 1/4 1/2 3/4 F

I CONFIRM THAT THIS MARKED GAUGE READING CORRESPONDS WITH THE GAUGE READING ON THE TRUCK CUSTOMER INITIALS.

\*\*\*\*\* PLEASE READ \*\*\*\*\*

BY SIGNING BELOW, I ACKNOWLEDGE I HAVE RECEIVED, AGREED TO AND UNDERSTAND THE TERMS AND CONDITIONS IN THE RENTAL CONTRACT AND DOCUMENT HOLDER AND HAVE READ AND UNDERSTAND THE APPROPRIATE USER'S GUIDE(S)

X

CUSTOMER'S SIGNATURE

X

DATE

X

DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

In-Town Return

## Verify Contract Information

First Name Thomas  
 Last Name Green  
 Rental Date 2/4/2001  
 Rental Time 0:50 AM  
 Return Date 2/4/2001 (e.g. MM/DD/YYYY)  
 Return Time 1:02 AM (e.g. HH:MM AM)

Help Cancel Next >

FIG. 16

Page 1 of 1

In-Town Return

## Return Truck Information

User Message

Current mileage must be greater than out mileage

Equipment Number DC 3346X

Out Mileage 10000

Current Mileage 10132

Rental Status 01 - OK

Rate 29.95

Missing/Damage Charge 0

Help Cancel Next >

FIG. 17.

Place Contract on-hold

In-Town Return

238

**User Message**

**You may place a returning contract on hold.  
This will put the equipment on your  
inventory, and you can complete the  
monetary portion of the contract later.**

Place contract on hold? ☐

Help Cancel Next >

FIG. 18

Page 1 of 1

232

In-Town Return

**Reimbursement Options**

Reimbursement Options

Select from list

Reimbursement Amount

0 ~ 236

(01) Oil, tire, or repair model

~ 238

(02) VIP Certificate number

**2nd Reimbursement**

Reimbursement Options

Select from list

Reimbursement Amount

0

(01) Oil, tire, or repair model

(02) VIP Certificate number

Help Cancel Next >

FIG. 19

FIG. 18

240

In-Town Return

## Cash/Check Amount Due or Refund Cash

Balance **\$112.16** — 242  
 0.00 — 244  
 Cash/Check Amount For refunds enter a minus sign then the amount

Help Cancel Next >

FIG. 20

Page 1 of 1

250

In-Town Return

## Corporate Move Information

Balance Due **\$112.16**  
 0.00  
 Corporate Move Amount For refunds enter a minus sign then the amount

Corporate Move Account

Job Number

Purchase Order

Employee Name

Authorization Number

— 252  
 — 254  
 — 256  
 — 260  
 Call 1-800-528-6042 For Authorization ~ 258

Help Cancel Next >

FIG. 21

T05020"22/2/2001

462

In-Town Return

## Promissory Note

Balance **\$112.16**  
 Promissory Amount 0 — 264

Help Cancel Next >

FIG. 22

WebCARD Main Menu

Page 1 of 1

## U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

## navigation

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

## Transfer Options

Use these forms to **Transfer** trucks, trailers and equipment from one U-Haul entity to another. The **Transfer In** form will add items to your inventory and the **Transfer Out** form will remove items from your inventory.

Transfer In — 272

Transfer Out — 274

270



**Computer Help?**  
 Call your Traffic  
 Office  
 or Phoenix  
 @ 1-800-223-6217

FIG. 23

09/22/2000 10:50:00 AM

**U-HAUL® Web C.A.R.D.®**

Credit Authorization Receiving Dispatching

**navigation**

- rentals
- returns
- transfers
- reservations
- reversals
- other options
- reporting

**Transfer Options**

Use these forms to **Transfer** trucks, trailers and equipment from one U-Haul entity to another. The **Transfer In** form will add items to your inventory and the **Transfer Out** form will remove items from your inventory.

Transfer In ~ 272

Transfer Out - 241

**Computer Help?**

Call your Traffic  
Office  
or Phoenix  
@ 1-800-223-6217

FIG. 23

WebCARD

Page 1 of 1

**Contract Information**

Dispatching Entity Number

757000 ~ 278

Contract Number

99999988 ~ 280

Help

Cancel

Next &gt;

FIG. 24

Transfer In

## Enter Truck Information

Truck Equipment Number DC 6052A ~ 284  
Current Mileage 12000 ~ 286  
Last PM 11000 ~ 288  
Plate Number KJH67K ~ 290  
Plate State AZ ~ 292  
Plate Expiration 0202 (e.g. MMY) ~ 294  
Rental Status 01 - OK ~ 296

Help

Cancel

Next &gt;

FIG. 25

Transfer In

## Enter Remarks

Remarks

Help

Cancel

Next &gt;

FIG. 26.

FIRST-COPY=DEALER SECOND-COPY=CUSTOMER

304 ~

U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM  
MONDAY 01/29/01 7:48AM

Transfer In  
DOCUMENT # 99999988

302  
↙

308 ~

Web-CARD Test User  
950104

DISPATCHING DEALER 757000 ~310

14' TRUCK

DC 6052A  
12000

KJH67K AZ  
11000

01 - OK } 312

X \_\_\_\_\_  
CUSTOMER'S SIGNATURE

X \_\_\_\_\_  
DATE

X \_\_\_\_\_  
DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

FIG. 27

WebCARD Main Menu

FIG. 28








Page 1 of 1

FIG. 27

## U-HAUL Web CARD

Credit Authorization Receiving Dispatching

320  
↙

-  rentals
-  returns
-  transfers
-  reservations
-  reversals
-  other options
-  reporting

### Reservation Options

Use these forms to make or cancel **One-Way** or **In-Town Reservations**. Use the **Remote Reservation** forms if another U-Haul entity has made the reservation and collected the deposit or you are making the reservation but another U-Haul entity is providing the services.

In-Town Reservation ~322

One-Way Reservation ~324

Cancel Reservation ~326

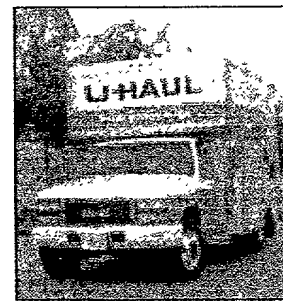
Remote In-Town Reservation  
(Dealer Collected Deposit)

Remote In-Town Reservation  
(Deposit Collected Elsewhere)

Remote One-Way Reservation  
(Dealer Collected Deposit)

328

~330



**Computer Help?**  
Call your Traffic  
Office  
or Phoenix  
@ 1-800-223-6217

## Enter Date Information

One-Way Reservation

Date Needed 02/15/2001 (e.g. MM/DD/YYYY) 342  
Time Needed (e.g. HH:MM AM) 344  
Days Allowed 6 346  
Mi/Km Allowed 1450 348  
Destination City Fort Wayne 350  
Destination State IN 352  
Destination Code 75000  
Destination Phone 800-234-9822

Help

Cancel

Next &gt;

FIG. 29

## Complete Truck Information

One-Way Reservation

Truck Model JH 364  
Rate Per Rental 425.00 362  
SafeMove Accepted ☒ 366

Help

Cancel

Next &gt;

FIG. 30

## One-Way Reservation

## Complete Serialized SRI information

Serialized SRI Model

KO

Rate Per Rental

10.00

SafeTow Accepted

☐

## 2nd Serialized SRI Model

Serialized SRI Model

Rate Per Rental

0.00

SafeTow Accepted

☐

## 3rd Serialized SRI Model

Serialized SRI Model

Rate Per Rental

0.00

SafeTow Accepted

☐

## 4th Serialized SRI Model

Serialized SRI Model

Rate Per Rental

0.00

SafeTow Accepted

☐

## 5th Serialized SRI Model

WebCARD

FIG. 32

Page 1 of 1

## One-Way Reservation

## More Service Equals More Money

For a safe and efficient use of this equipment during the customer's move, make sure you offer U-Haul's valuable Supplemental Rental Items..

User Message

APPLIANCE DOLLY

FURNITURE DOLLY

PADS

ETC...

Add these types of items to their reservation on the next set of forms.

Help

Cancel

Next &gt;

FIG. 33

**LI-HAUL® Web C.A.R.D.®**

Credit Authorization Receiving Dispatching

**navigation**

-  **rentals**
-  **returns**
-  **transfers**
-  **reservations**
-  **reversals**
-  **other options**
-  **reporting**

**Reporting Options**

Use these options to review your current **Inventory**, **Reservations** or **Equipment Due**. You can also view a list of **Refunds** given for the current business day. Use the **Reprint** function to view and print out any contract you have created. Use the **Closing** form at the end of each business day.

ClosingInventoryReservationsEquipment DueRefundReprint**Computer Help?**

Call your Traffic  
Office  
or Phoenix  
@ 1-800-223-6217

T05020"22/1/57

### Moving Van Equipment

#### ON HAND

420

Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
BP 1234A	BP	OK	KJL888	AZ	0303
EL 5556A	EL	OK	AA51735	AZ	0901

#### ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
DC 4589Y	DC	00001122	987456	CA	0202
EL 3359U	EL	98989898	LKJ876	AZ	0909

### Rotational Equipment

#### ON HAND

Equipment Number Model Number Status Plate No. Plate State Plate Expire  
No Equipment of this type in your inventory

#### ON RENTAL

Equipment Number	Model Number	Contract No.	Plate No.	Plate State	Plate Expire
EL 4627Y	EL	00001111	568789	AZ	0202

### Support Rental Items (SRI)

#### ON HAND

Equipment Number	Model Number	Status	Plate No.	Plate State	Plate Expire
AT 4578Y	AT	OK	458963	AK	0202

#### ON RENTAL

Equipment Number Model Number Contract No. Plate No. Plate State Plate Expire  
No Equipment of this type on Rentals

#### SRI

#### ON HAND

430

Model Number	Quantity	Total	Quantity Rented	Quantity Available
FD	0	0	0	0
PO	38	12	26	26
UD	0	0	0	0
VM	1	0	1	1

442  
Equipment Overdue

Contract No.	Date Due	Equipment Due	Customer
--------------	----------	---------------	----------

440  
Equipment Due

Contract No.	Date Due	Equipment Due	Customer
00000015	01/29/2001 12:00	DC 4589Y	Welsh, Bob
00000041	01/28/2001 09:00	EL 4627Y AV 1234A	WIRAM, MIKE
00000042	01/28/2001 10:00	EL 3359U	WIRAM, MIKE

444  
Equipment On-Hold

Contract No.	Date Due	Equipment Due	Customer
--------------	----------	---------------	----------

097777.020301  
105020"22/2/60